



CM1000C CM1800C ChangeMakers



Operator's Manual

Seaga Manufacturing, Inc.
700 Seaga Drive
Freeport, IL USA 61032
www.seagamfg.com

INTRODUCTION

Congratulations on the purchase of your new ChangeMaker. This ChangeMaker has been designed to give you many years of dependable service. It requires little maintenance and is easy to set up and operate.

READ THIS MANUAL COMPLETELY

Your ChangeMaker is designed to operate simply and reliably, but to take full advantage of your vendor, please read this owner's manual thoroughly. It contains important information regarding installation and operations, as well as a brief troubleshooting guide.

EQUIPMENT INSPECTION

After you have received your ChangeMaker and have it out of the box, place it on a secure surface for further inspection. **Note:** Any damages that may have occurred during shipping must be reported to the delivery carrier immediately. Reporting damages and the seeking of restitution is the responsibility of the equipment owner. The factory is willing to assist you in this process in any way possible. Feel free to contact our Customer Care Department with any questions you may have on this process.

Once you have your vendor located, we suggest that you keep this manual for future reference, or you can view this manual online at www.seagamfg.com. Should any problems occur, refer to the section entitled "COMMON QUESTIONS AND ANSWERS". It is designed to help you quickly identify a problem and correct it.

MANUFACTURER'S WARRANTY

WHAT IS COVERED:

Manufacturer warrants TO THE ORIGINAL PURCHASER ONLY that each item of equipment manufactured is free from defects in material and workmanship under normal use and service. Manufacturer's obligation under this warranty shall be limited to repair or replacement, at our plant, of any parts of the equipment which shall, within one year of the date of shipment to the original purchaser, be demonstrated to be defective. The original purchaser may obtain repair or replacement of the equipment under this warranty by returning the defective item or entire vendor to the Manufacturer, freight pre-paid.

WHAT IS NOT COVERED:

Manufacturer's warranty obligations DO NOT EXTEND TO OR INCLUDE installation expenses, vandalism, or difficulties resulting from failure to operate equipment in accordance with Manufacturer's instructions under competent supervision and difficulties due to changes in vended products which are beyond the control of Manufacturer.

SPECIAL NOTE: Manufacturer is not responsible for any loss of income due to a vending machine being out of service due to a warrantable item.

This warranty is in lieu of all other warranties, expressed or implied, including the warranty of merchantability and fitness or use, and of all other obligations or liabilities on Manufacturer's part. Manufacturer neither assumes, nor authorizes any other person to assume for it, any other liability in connection with the sale of equipment manufactured by itself. This warranty shall not apply to equipment manufactured or any part thereof which is subject to accident, negligence, alteration, abuse, misuse or damage in shipment. The term "original purchaser," as used in this warranty, shall be deemed to mean that person for whom the equipment is originally installed.

Manufacturer is not liable for any incidental, consequential or other damages of any kind whatsoever, directly or indirectly, arising from the use of the equipment whether based upon theories of contract negligence or tort.

Effective 9/01

For Technical Support & Service

Contact our Customer Care Dept.

8:30 a.m. - 4:00 p.m. CST. Mon thru Fri
800.444.1954 ext 160, Domestic
815.297.9500 ext 160, International
815.297.1758 Fax
email: customercare@seagamfg.com

For Parts

Contact our Parts Dept.

8:30 a.m. - 4:00 p.m. CST. Mon thru Fri
800.444.1954 ext 160, Domestic
815.297.9500 ext 160, International
815.297.1758 Fax
email: parts@seagamfg.com



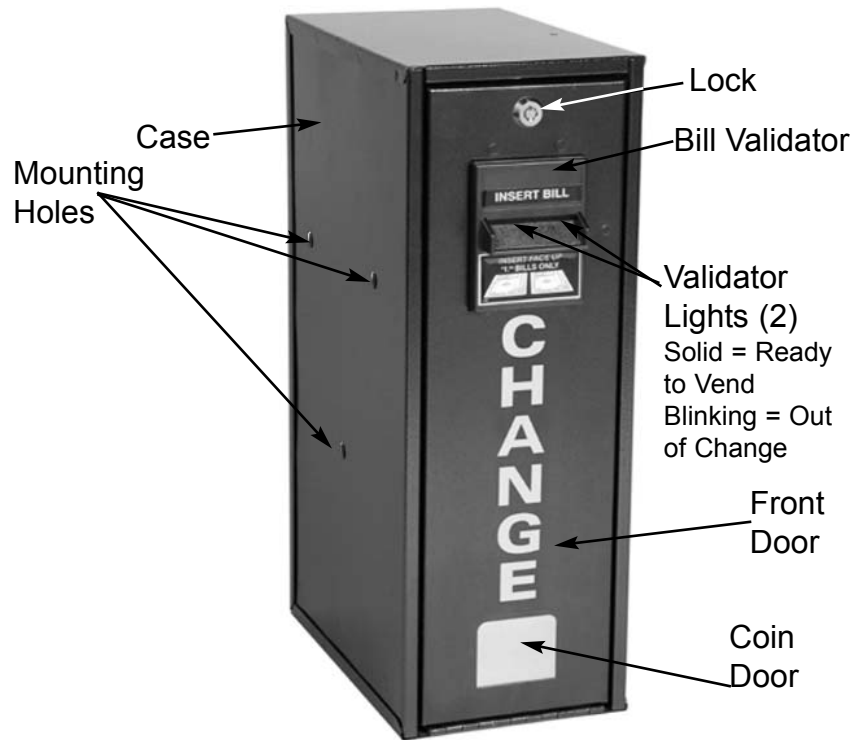
Seaga Manufacturing, Inc.

700 Seaga Drive

Freeport, IL 61032 U.S.A.

Online: www.seagamfg.com

**ChangeMaker
CM1000C (shown)
and CM1800C**



Specifications:

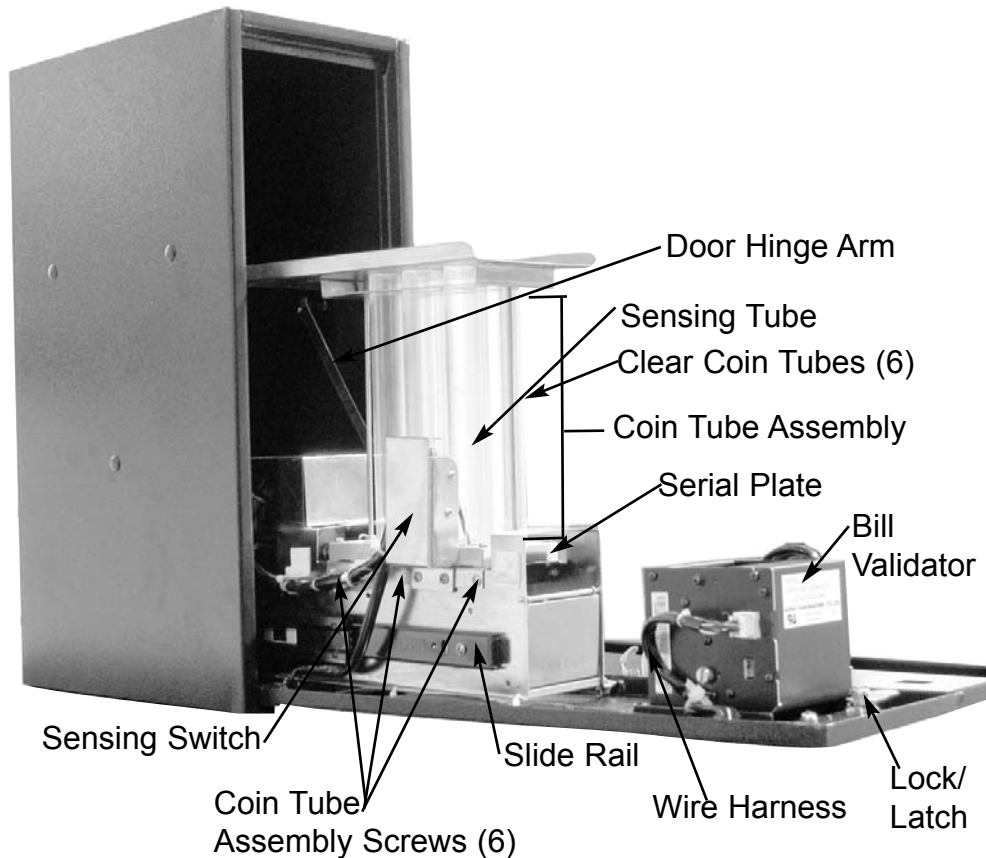
CM1000C

19.5" (495 mm) H
7" (178 mm) W
11.25" (286 mm) D
Capacity: \$120
Weight: 27 lbs. (12 kg)

CM1800C:

23" (584 mm) H
7" (178 mm) W
11.25" (286 mm) D
Capacity: \$180
Weight: 28 lbs. (13 kg)

Interior View with Coin Tube Assembly pulled out



LOCK

Your ChangeMaker has one (1) Lock. To unlock the Front Door, turn key counter-clockwise one-quarter turn. The Front Door will now swing open. A Hinge attaches the Front Door to the Case for support. You will not be able to remove the key once the changer is unlocked.

MOUNTING

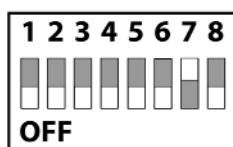
The ChangeMaker has three (3) plugged holes in the left-hand side of the Case for mounting. A drill, a ¼" drill bit, and two (2) wrenches will be required. A mounting template for drilling holes is provided.

1. To Mount.

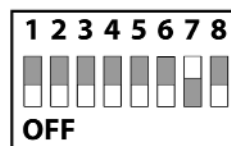
- A.) Secure the template to the mounting surface once you have made sure that nothing will obstruct the drilling of holes or the placement of bolts.
- B.) Drill holes. Discard Template.
- C.) Unlock and open the Front Door.
- D.) Pull Coin Tube Assembly forward. Disconnect the wires that connect the Coin Tube Assembly to the inside of the case. (See Removal of Tube Assembly)
Note: The Coin Tube Assembly will still be connected to the Bill Validator.
- E.) Remove the three (3) Plugs by pushing them out from inside the Case.
- F.) Attach the ChangeMaker to surface with hardware provided by inserting the bolts through from inside ChangeMaker into the mounting surface. **Note:** Hardware provided may not be suitable for all mounting applications.
- G.) Reinstall Coin Tube Assembly and reconnect wires.

Figure 1 Setting Switches

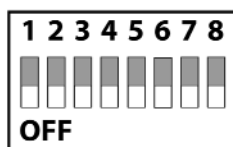
CM1000C
Factory Preset
\$1
Switch 7 up
(on)



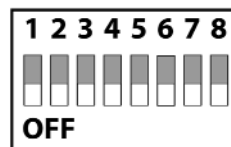
CM1800C
Optional \$1
bills only -
switch 7 up
(on)



CM1000C
Optional \$1 & \$5
All Switches
Down



CM1800C
Factory Preset
\$1 and \$5 All
Switches
Down



SETTING SERVICE

Your CM1000C is factory preset to validate \$1 only, but it may also be set to validate \$1 and \$5 bills. The CM1800C model is factory preset to validate \$1 bills and \$5 bills, but may be set to validate \$1 bills only. Inside the Front Door, on the right hand side of the Bill Validator you will find the Setting Switches. The Setting Switches are factory preset as described above. To change the setting of your your Bill Validator, see Figure 1.

DELIVERY SYSTEM

The ChangeMaker's Delivery System consists of the Bill Validator, and the Coin Tube Assembly. The Coin Tube Assembly consists of the Coin Tubes, Sensing Switch, Slide Plate, and the Solenoid. The Bill Validator accepts bills and the Solenoid cycles the Slide Plate forward and back dispensing one (1) coin from each tube per cycle. The Solenoid will cycle once (1) for a \$1 and five (5) times for a \$5.

LOADING CURRENCY

The ChangeMaker will dispense one (1) coin from each Coin Tube, so you must decide what change your customers will receive. The ChangeMaker will dispense tokens as long as they are standard quarter size.

1. For your customers to receive quarters only; load the first four (4) tubes with quarters and leave the remaining tubes empty.

2. For your customers to receive three (3) quarters, two (2) dimes and one (1) nickel; load three (3) of the large tubes with quarters, one (1) large tube with nickels, and the two (2) small tubes with dimes. (See Fig. 2)

Special Note: It is important to load all tubes with an equal number of coins, to make sure that the coins are sitting flat in their tubes, and that the coins are free of defect and foreign matter.

The left front Coin Tube also referred to as the Sensing Tube features a Sensing Switch that detects the presence of coins.

Note: Always load quarters into the Sensing Tube. (See Fig. 2)

Figure 2 Loading Coins

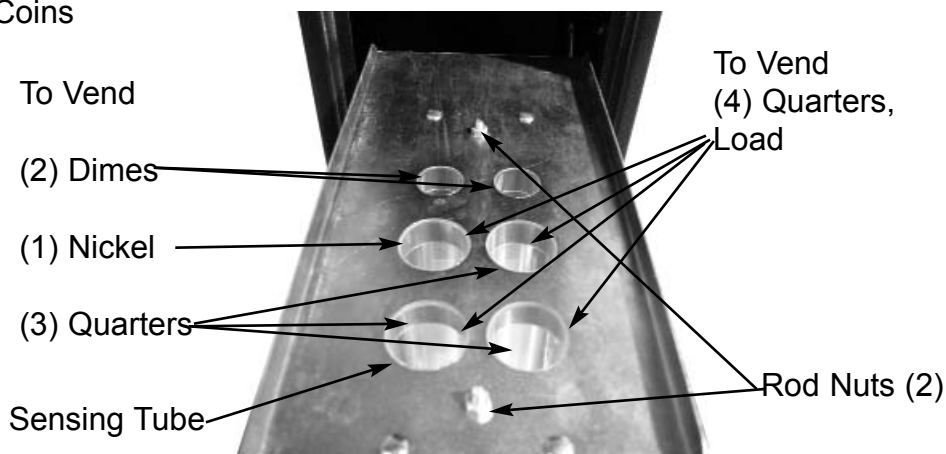


Figure 3 Sensing Tube Loading

Correct



Incorrect



CAPACITY

The CM1000C has a change capacity of \$120. The CM1800C has a change capacity of \$180.

BILL RETRIEVAL

Accepted bills are stacked randomly on the top of the Coin Tube Assembly. It is normal for some overflow to occur.

TUBE ASSEMBLY REMOVAL

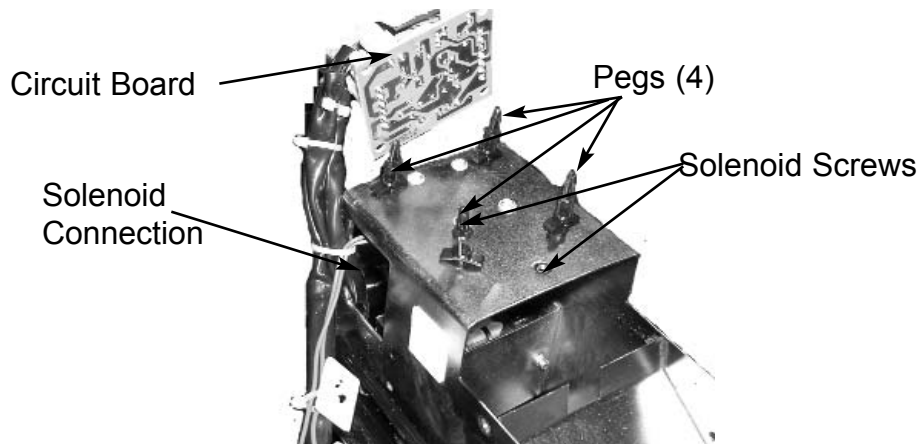
It may be necessary to completely remove the tube assembly to reload or remove coins.

1. To remove the tube assembly from the cabinet:
 - A.) Disconnect the power source to the changer.
 - B.) Open the front door of the changer and pull the tube assembly forward. Disconnect the wire harnesses from along the left side of the door, inside the cabinet and at the validator.
 - C.) Pull the tube assembly forward until it stops.
 - D.) Unlatch the slide rails by first locating the releases on each side of the tube assembly. Disconnect by lifting the left lever up and pushing the right lever down. (See Page 3 for location of slide rails)
 - E.) The tube assembly can now be removed. It may be necessary to push the rails that are attached to the cabinet back in order to assist in the tube assembly removal.

SOLENOID AND SLIDE REMOVAL

1. To remove the Solenoid:
 - A.) Disconnect the changer from the power source.
 - B.) Remove Coin Tube Assembly
 - C.) Remove the Circuit Board Cover
 - D.) Lift off circuit board while “pinching” each of the 4 corner pegs. Disconnection of the circuit board wiring is not necessary. If wiring needs to be disconnected for some reason, please make a note of the proper connection. (Fig. 5)

Figure 5 Solenoid, side view with Circuit Board removed from pegs



- E.) With the circuit board removed, loosen and remove the solenoid screws and unplug the two solenoid wire plugs. Replace the solenoid following these steps in reverse order.
- 2.) To remove the Slide:
 - A.) Disconnect the changer from the power source and empty coins.
 - B.) Remove Coin Tube Assembly.
 - C.) Remove the two (2) coin sensor switch screws and the four (4) Coin Tube Assembly screws. (See Page 3)
 - D.) Lift off the tube assembly. It may be necessary to push back on the slide, as the Solenoid spring may have tension on it.
 - E.) Remove the two (2) rod nuts, lift off the top tube assembly plate and remove the rods and coin tubes. (See Fig. 2)
 - F.) Remove the four (4) screws located in each corner of the aluminum tube block. Lift off tube block, exposing the slide and bottom plate.
 - G.) Lay the replacement slide on the bottom plate and insert the solenoid rod with spring back into the Solenoid. Reassemble the tubes and screws following these steps in reverse order.

CLEANING

It is recommended that you clean your Bill Validator monthly to keep it in proper working order. In high traffic or locations that are excessively dusty or dirty, you may need to clean your Bill Validator more often. Cleaning the Bill Validator can correct problems with service. There are three (3) levels to the cleaning process. Cleaning with a cleaning card, cleaning the Optics, and washing the Lower Housing. 1. Cleaning with a Cleaning Card will perform a basic clean. The ChangeMaker does not need to be opened. One (1) Cleaning Card is provided with your ChangeMaker, but more can and should be purchased. Seaga Manufacturing recommends CLEAN TEAM cards that can be obtained online at www.cleanteam.com or by calling 1-800-888-8830.

A.) Insert the cleaning card in the same manner you would a regular dollar bill. The card will be rejected.

2. Cleaning the Optics is the second level of cleaning. You will need cotton swabs (Q-tips), and a mild soap and water solution.

A.) Unplug the changer from the power source.

B.) Unlock and open the Front Door.

C.) Unplug the wire harness from the left side of the Bill Validator (see page 3).

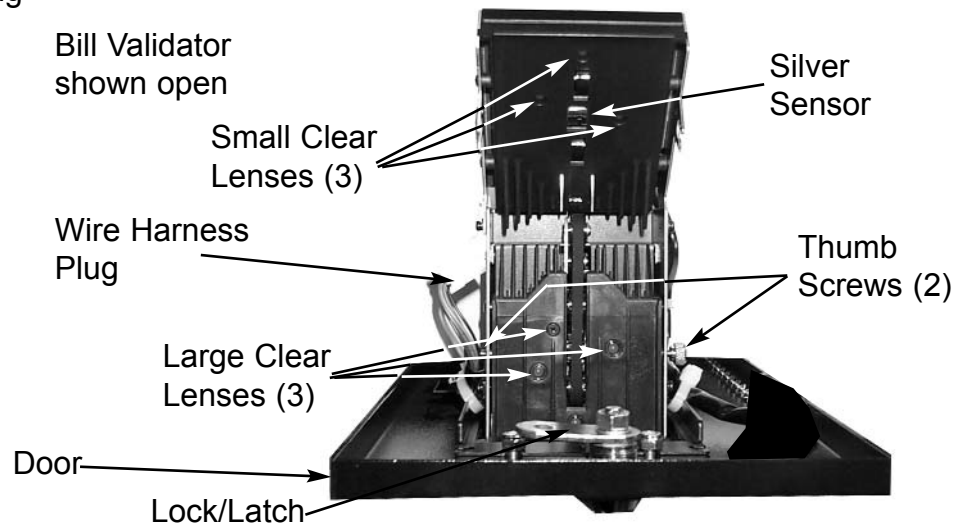
D.) Loosen the two (2) Thumb Screws on either side of the Bill Validator about half way, or until the validator can be tilted open. You may need a standard screwdriver or pliers.

Note: The Thumb Screws have a collar below the head, so they will need to be loosened past the collar.

E.) Tilt open the Bill Validator. (Fig. 7)

F.) There are three (3) large clear lenses on the Lower Housing and three (3) small clear

Figure 7 Cleaning



lenses and a silver Sensor on the Upper Housing. Swab the lenses and the Sensor with the solution and reassemble.

3. Washing the Lower Housing is recommended at least once per year. You will need a mild soap and water solution and a cloth.

A.) Perform steps A-E as described above.

B.) Moisten the cloth. You will want the cloth moist, but not dripping.

C.) Wipe down the inside of the Bill Validator thoroughly, and reassemble.

REPLACING THE BILL VALIDATOR

In the event that you need to replace your Bill Validator, your ChangeMaker is designed for easy replacement.

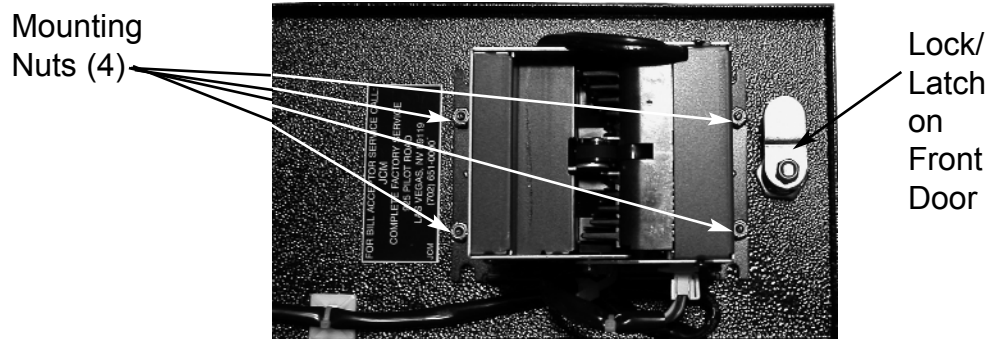
1. To Remove the Bill Validator.

A.) Unplug the changer from the power source.

- B.) Unlock and open the Front Door.
- C.) Unplug the wire harness from the left side of the Bill Validator.
- D.) Remove the four (4) Mounting Nuts (Fig. 8) that secure the Bill Validator to the inside of the Front Door.
- E.) Remove Bill Validator through the front of the door and replace. Repeat the above steps in reverse order to reassemble.

FUSE

Figure 8 Bill Validator Removal



On the back of the Changemaker you will find a Fuse Cover. Inside there is a 6.3 amp / 250 volt, 5mm x 20mm Fuse that protects your ChangeMaker from power surges. (Fig. 9)

1. To replace the Fuse.

- A.) Unplug the changer from the power source.
- B.) Unscrew the Fuse Cover counter-clockwise and remove.
- C.) Remove the old fuse and replace with new.
- D.) Replace Fuse Cover and plug ChangeMaker back in.

GENERAL

Figure 9 Fuse Replacement

(Rear of Case)

Fuse
Cover

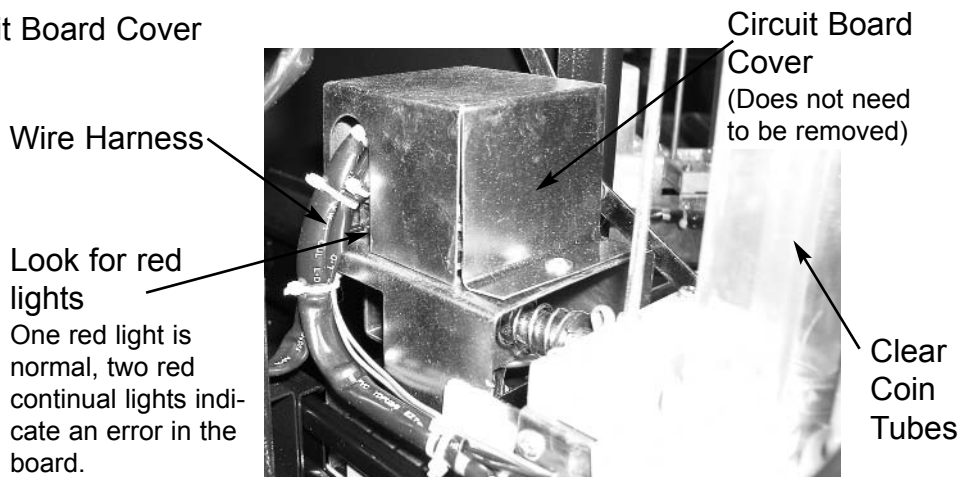


It is suggested that a toolbox accompany you to each of your locations. Suggested items for this toolbox would include a socket set, (up to a 1/2" socket size suggested) a wrench or pliers, a Phillips and a Standard screwdriver. Additional items would be a soft rag and perhaps a black marker. The marker is useful in touching up light scratches that may occur to your vendor.

COMMON QUESTIONS AND ANSWERS

Q: The Validator Lights do not light
 A: Check the power source.
 Check the Fuse.
 Check the Wire Harness to make sure it is plugged into the Bill Validator.
 Unplug the ChangeMaker, then wait one (1) minute and plug in.
 (This action will "reset" the ChangeMaker.)
 Pull the Coin Tube Assembly out completely. With the ChangeMaker plugged in, look for illuminated red lights in the Circuit Board Cover. (Fig. 10) If these are not illuminated, contact Customer Care.

Figure 10 Circuit Board Cover



Q: The Validator Lights flash constantly.
 A: The Validator Lights are lit constantly when the ChangeMaker is in service, and blink when empty, validating, jammed, or there is an electrical fault. Check the level of Coins in the Sensing Tube.

Q: How do I remove a jammed bill?
 A: Open the Bill Validator per "CLEANING" and remove the jam.

Q: Bill will not feed into, or is not accepted by the Bill Validator.
 A: Are the Validator lights on?
 Yes, Constant: Make sure the bill is not soiled, damaged, or defaced.
 Clean the Bill Validator.
 Make sure the Bill Validator is closed completely and that the thumb screws are tight.
 Check the setting switches as indicated in the "Setting Service" section of this manual.

Yes, Blinking: Make sure the Sensing Tube has coins.
 Check for a jam.
 Check the Wire Harness connections.
 Check to see that the coins are laying flat in the tubes.

No: See: Q: The Validator Lights do not light.
 If all suggested checkpoints have been confirmed, a replacement validator may be necessary. Contact Customer Care (see page 2).

Q: My Bill Validator has power to the harness and there are lights in the inside, but there are no lights to the front of the validator.
 A: A replacement validator is needed, contact Customer Care.

Q: My ChangeMaker is dispensing the wrong amount of coins.

- A: Make sure that the coins are not obstructed, warped or stuck together.
Make sure that the Coin Tubes are loaded correctly.
Check to see if each of your coin tubes are dispensing evenly.
Check to see if the Sensor Switch is “holding up” the coins.
In this case, an adjustment to the switch may be necessary.
This can be adjusted in a couple of ways:
1.) Pull the switch housing away from the tubes slightly.
2.) Remove the switch housing and put a slight downward bend on the arm.
Finally, the coin slide may not be ejecting properly.
Check for jams in the coin slide located underneath the tubes.
- Q: All coins do not slide down the ramp to be retrieved.
- A: This ramp can become sticky over time. Spray a little glass cleaner on the ramp and wipe off with a clean cloth.
- Q: My tubes and slide area seem dirty and aren't working properly as a result.
- A: Empty out your coins. Activate the sensor switch by sliding a thin tool of some sort in-between the sensor tube and the switch. This will activate the switch and will allow a bill to be accepted by the validator. Spray glass cleaner into each tube and allow it to drain down into the slide area. Run a few bills through the validator. Finish the cleaning process by wiping off the ramp.
- Q: My validator takes in the bill but no coins dispense.
- A: Check to see if the solenoid is plugged in (see Fig. 5).
Check the slide to see if it is free from jams.
Check the connection of the solenoid rod to the slide. The hole in the slide may be damaged as a result of a coin jam, throwing off the timing of the slide plate, causing an improper vend.
- Q: How do I access the slide?
- A: See Solenoid and Slide Removal section of this manual.

Notes: